

Modernizing Standards for Travel Assistance Services

CHUBB®

Our clients are world-class travelers, we're providing services to match

We're dedicated to bringing our travelers a valuable program that will respond to their needs at any moment. Chubb is excited to announce the addition of teleconsultation and remote behavioral counseling assistance within our standard travel assistance service offering with AXA Assistance USA, Inc.



Teleconsultation Services

Travelers can avoid visiting a local doctor and excessive wait times by using our teleconsultation services. This service allows travelers to access licensed medical providers wherever they may be, via phone or video.



Remote Behavioral Health Assistance

Unfamiliarity may increase the risks to mental health, but now help is just a phone call away. Travelers can connect with an experienced counselor for immediate support and management of high-risk situations.



Placing the power in the palm of our travelers' hands

These services are available 24 hours a day, 7 days a week. This gives travelers the power to take control of their situation with a click or a call.

We live in a modern, mobile world – we understand that our solutions must follow suit.

For emergency or life-threatening situations, contact your local emergency service or proceed to the nearest hospital. Services will be provided as permitted under applicable law. Mental health services are provided by ProtoCall Services, Inc. and are coordinated through HAA Preferred Partners, LLC, an AXA Company.

Travel assistance services provided by AXA Assistance USA, Inc. Insurance underwritten and provided by ACE American Insurance Company or Federal Insurance Company. Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. All products may not be available in all states. This communication contains product summaries only. Coverage is subject to the language of the policies as actually issued. Surplus lines insurance sold only through licensed surplus lines producers. Chubb, 202 Hall's Mill Road, Whitehouse Station, NJ 08889-1600.